



NRLCA FACT SHEET

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Maintaining Service Standards

Currently, there are two bills in Congress, HR 756 and S 2629, that address the recent change in service standards. These changes are the result of a 2015 Postal Service plan which reduced service standards. Studies show a substantial percentage of mail is not meeting the current USPS service standards.

The plan called for the closure of an additional 82 mail processing facilities, impacting 37 states. This ill-considered plan will further shrink the Postal Service's network, threatening the principle obligation "to give universal service to the American people."

The change in the reduction of service standards nearly eliminated all overnight mail delivery. Thus, causing an even longer delay if weekends and holidays are involved. Delivering mail to each customer in a prompt manner has always been a critical element of the United States Postal Service's commitment to America.

Citizens and businesses in rural areas depend upon receiving mail in a timely manner. They depend on mail delivery for their communications, e-commerce, financial statements and medicine. Eliminating overnight delivery hurts the communities and economies that depend on the Postal Service as part of the emerging global economy.

A bipartisan majority of members have co-sponsored legislation supporting the restoration of service standards by the Postal Service.

NRLCA Position

The NRLCA supports H. Res 31 that would restore previous service standards for customers.

Contact Paul Swartz at pswartz@nrlca.org if you have any questions or would like more information on protecting service standards.